



DEPARTMENT OF TRANSPORTATION
DRIVER AND MOTOR VEHICLE SERVICES
1905 LANA AVE NE, SALEM OREGON 97314

REQUEST FOR INVESTIGATION

DEALER NUMBER	EXPIRATION DATE
DATE RECEIVED	CASE NUMBER

Mail completed forms to: Business Regulation Program, 1905 Lana Ave NE, Salem OR 97314

A DMV Investigator cannot act as an attorney or give you legal advice. You may wish to consult with a private attorney to determine your rights and remedies.

▼ PERSON FILING COMPLAINT ▼

NAME (PLEASE PRINT)		ODL/ID/CUSTOMER NO.	BUSINESS PHONE NUMBER ()
RESIDENCE ADDRESS			HOME PHONE NUMBER ()
CITY	STATE	ZIP CODE	MESSAGE PHONE NUMBER ()

▼ NAME OF DEALER ▼

BUSINESS NAME			BUSINESS PHONE NUMBER ()
STREET ADDRESS	CITY	COUNTY	ZIP CODE
NAME ON VEHICLE PURCHASE ORDER		SALES PERSON'S NAME [IF KNOWN]	

▼ VEHICLE ▼

PLATE NUMBER	STATE OF ISSUANCE	YEAR	VEHICLE IDENTIFICATION NUMBER	
MAKE	PURCHASE PRICE		DATE OF PURCHASE	TEMPORARY PERMIT NUMBER [IF ANY]

INSTRUCTIONS FOR FILING A COMPLAINT:

1. Check appropriate box and provide a written statement below;
2. Include a legible copy of any papers you have (e.g.; contract, purchase order, receipts or canceled checks);
3. Be sure to **sign the complaint.**

- No title/registration received – over 60 days
- Falsification of DMV documents (Explain below)
- The dealer did not provide me with the documents needed to obtain a title
- My consigned vehicle was sold more than 10 days ago and I have not been paid by the dealer
- Plates/Stickers were not provided to me within 5 days of the dealer receiving them
- Lienholder on my trade-in was not paid within 15 days of sale of the vehicle
- I was charged more than \$50 for the title and registration processing fee
- Dealer collected title and registration processing fee without submitting application for title and/or registration to DMV
- Other (explain below):

SIGNATURE X	DATE
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