

Dealer Details

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DMV Business Regulation Section



Oregon
Department
of Transportation
(503) 945-5052

Section Manager

Chris Ratliff, (503) 945-5283

Investigation Team

Chief Investigator

Ron Kramer, (503) 945-5281

Investigators

Barbara Caine, Denzel Gifford,

David Jurgenson,

Robb McCracken,

Rick Parsons, Larry Purdy

Support: Esther Reynoso

Business License Unit

Supervisor

Chuck Hoffman

Staff: Betty Fox, Susan Kanode,

Karen White

Dealer Details Editor

David House

www.OregonDMV.com

Form 735-7022 (12-2011)

Education requirement is on January agenda

The education requirements for vehicle dealers were discussed at the October meeting of Oregon Dealer Advisory Committee.

The options for legislation were narrowed to four, which will be discussed at the ODAC meeting on Jan. 26, 2012:

- Option 1: Discontinue the education requirements completely.

- Option 2: Continue to require applicants who have never been certified dealers in Oregon to take the eight-hour course and remove the continuing education requirement for existing dealers.

- Option 3: Change the requirements for approval of schools and class requirements to improve the existing program.

- Option 4: Leave the statutes as they are and improve the program with ODAC supervision.

If you want to have your opinion heard, please send an email with the option number you would support to Mike@Santiamenterprises.com. I will compile the emails with the 31 that I already have received, then report the totals to the ODAC membership.

If you want to see change, let me know.

Email your opinion on education requirement

Email ODAC Chair Mike Wagner with your opinion on dealer education requirements at mike@santiamenterprises.com.

The committee is also gathering topics for discussion during the next year. Topics suggested at the meeting include:

- Supplemental licenses for RV dealers
- Internet purchases of vehicles
- The “as-is” statement
- VIN inspections
- Mandatory safety inspections by dealers

The topic chosen for discussion at the next meeting was “ghost liens and possessory liens.”

ODAC approved, as an education provider, AT YOUR PACE ONLINE. The company offers both the eight-hour training course and renewal courses.

– Mike Wagner

*Oregon Dealer Advisory
Committee Chair*

2012 ODAC meeting dates

Thursday, Jan. 26

Thursday, April 26

Thursday, July 26

Thursday, Oct. 25

Dealer handbook November update

The November 2011 revision of the Title and Registration Handbook is available to view, print or copy at DMV's website, www.OregonDMV.com.

This revision updates the August 2011 Handbook. The Handbook is normally updated quarterly, and the next revision is scheduled for February 2012.

Dealers may buy a printed copy of the handbook from one of these organizations:

- Oregon Independent Auto Dealers Association (OIADA), 1-800-447-0302, info@OIADA.com or www.oiada.com

- Oregon Vehicle Dealers Association (OVDA), 1-877-541-2277, ovda@ordealers.com or www.ordealers.com

Changes in the November 2011 Handbook revision are as follows:

Cover Page – The cover page reflects the latest revision date of 11-11.

Chapter E, Releases of Interest – Usage of the Statement of Error or Erasure of a Name, Form 735-502,

has been clarified. This form is used to explain an error or erasure of a name only.

Other errors on a title, MCO, POA or applications may be neatly lined through and correctly written above the error.

Chapter F, Ownership Documents – Piaggio and Vespa have been added to the list of major motorcycle manufacturers recognized by DMV.

Low Emissions Vehicle (LEV) requirements apply only to passenger vehicles. DMV has determined that the only vehicles subject to LEV requirements for vehicle registration purposes with DMV are model year 2009 and newer passenger vehicles registered under ORS 803.420(1). These are regular passenger vehicles, not government-exempt, electric, hybrid or other vehicles registered under different subsections of ORS 803.420.

Chapter K, Registration – LEV requirements apply only to passenger vehicles. See explanation in Chapter F summary above.

In order to apply for a Disabled Veteran license plate, disabled veterans must present a letter (including a DD214 in lieu of a letter) from the United States Department of Veterans' Affairs or any branch of the Armed Forces of the United States that indicates a service-related disability.

Chapter L, Vehicle Types – LEV requirements apply only to passenger vehicles. See explanation in Chapter F summary above.

Chapter M, Fees – Senate Bill 342 resulted in a change of the language in statute concerning the Salmon license plate net surcharge. The funds managed by the Oregon Watershed Enhancement Board are now dedicated to habitat protection and restoration of all native fish.

Chapter N, Model, Makes, & Body Styles – Additional vehicle-make abbreviations have been added to the chapter.

Index – The index has been reviewed and minor updates made.

– *Dave Adams*
Vehicle Policy

In brief:

Title Corrections switched to DMV Customer Assistance

The Title Corrections Desk at Oregon DMV is no longer in operation as a specialty desk as of Nov. 21, 2011. The work that had been done by this desk is now being performed by others within Processing Services at DMV Headquarters.

The direct phone number for the former Title Corrections Desk

(503-945-5172) is playing a message directing customers to call DMV's Customer Assistance Unit at 503-945-5000.

Customer Assistance personnel will assist customers with title corrections. Customers will not have the option to leave a voicemail message at the old corrections desk phone number.

– *DMV Customer Assistance*

Investigator Ron Irving retires

Investigator Ron Irving from the Medford/White City area has retired from DMV after 27 years in state service.

Ron will be missed by Business Regulation and the many friends he made in the vehicle industry. His expertise and professionalism was recognized by all.

– *Business Regulation Staff*

Dealer Sanctions

Note: Fines and sanctions for dealers and unlicensed dealers may not reflect settlements.

Dealer	City	Violations Found	Offense Count	Amount
Civil Penalties				
Frontline Auto Sales Inc		Failure to furnish ownership documents or submit application within 90 days	3	\$2,000
		Failure to notify purchaser of document delay	2	\$500
		Failure to maintain records of title delivery/submission or document delays	2	\$500
Ben Logan dba	Eugene	Failure to furnish ownership documents or submit application within 90 days	3	\$7000
Adventure Out RV Center (Revocation)		Failure to pay consignor within 10 days	3	\$21,000
		Failure to submit fees and application to DMV within 30 days	2	\$3,250
		Failure to provide the purchaser with the required consignment sales disclosure	2	\$5,250
		Failure to obtain corrected dealer certificate before moving place of business	1	\$500
G & G Cycle LLC (Cancellation)	Albany			
Abbas Sayyah dba	Newberg	Failure to furnish title within 90 days	1	\$1,000
Newberg Auto Sales				
Teddy Bear Auto Sales Inc	Portland	Failure to obtain a supplemental dealer certificate	1	\$1,000
Pacific Coast Cars LLC (3 Yr Suspension)	Aloha	Failure to furnish ownership documents or submit application within 90 days	1	\$5,000
Van Dooser Auto Brokers LLC	Portland			
Rollin Woodruff dba	Aloha	Failure to obtain a supplemental dealer certificate	2	\$1,000
Rollins Motor Co				
Klamath Basin Equipment Inc	Klamath Falls	Late Renewal	1	\$100
Haglund Motor Company LLC	Tigard	Late Renewal	1	\$100
Twisted Metal Recycling LLC	Salem	Failure to separate or visually label vehicles without title/ownership documents	1	\$250
		Failure to maintain proper records for motor vehicles	2	\$250
		Failure to maintain proper records	2	\$2,500
AMA Genesishouse Inc dba	Salem			
Salems Xtreme Auto				
West Coast Motors LLC dba	Portland	Failure to submit fees and application to DMV within 30 days	2	\$1,000
West Coast Auto & Truck Source		Failure to satisfy interest in a vehicle within 15 days	1	\$1,000
		Failure to furnish title within 90 days	1	\$250
		Issuing temporary permit to person who is not eligible for Oregon registration	2	\$250
Toth Auto Group LLC	Clackamas	Failure to submit fees and application to DMV within 30 days	2	\$250
Shelton and Sons Inc dba	Salem	Failure to submit notice of vehicle purchase to DMV (Form 165)	2	\$200
CPS RV 1		Failure to submit fees and application to DMV within 30 days	2	\$1,000
		Failure to notify purchaser/lien holder of delay in title documents	2	\$1,250
		Failure to maintain records of title delivery/submission/document delays	2	\$1,500
		Failure to furnish title within 90 days	1	\$1,000
Dino D Stevens dba	Clackamas	Failure to maintain proper records	1	\$1,000
NW Trucks		Failure to furnish title within 90 days	1	\$1,000
Jet Motorsports Inc dba	Lake Oswego	Late Renewal	1	\$100
Dans Auto Centers				
Speeds Sports Inc	Milwaukie	Failure to submit fees and application to DMV within 30 days	2	\$250
		Failure to maintain records of title delivery	2	\$250
Steven A Loop dba	Albany	Failure to provide a means of public contact		
Loops Auto Wrecking (Cancellation)		Failure to exhibit an exterior sign		
Used Car Market Wholesale Inc	Gladstone	Failure to conspicuously display dealers certificate	1	\$4,000
Cederaja Enterprises LLC dba	Milwaukie	Failure to satisfy interest within 15 days	3	\$4,000
Oregons Best Autos formerly		Failure to submit fees and application to DMV within 30 days		
Beaverton Car Company (3 Yr Suspension)		Failure to supply ownership documents to the purchaser within 25 days	1	\$1,000
Host Industries Inc	Bend	Failure to furnish title within 90 days	2	\$10,000
SPS of Oregon Inc		Late Renewal	1	\$100
		Failure to obtain a supplemental dealer certificate	1	\$500

Continued on Page 4

Dealer Sanctions

Continued from Page 3

Dealer	City	Violations Found	Offense	Count	Amount
Civil Penalties					
Brooks Auto Sales Inc	Brooks	Failure to submit fees and application to DMV within 30 days	2	4	\$1,000
		Failure to notify purchaser/lien holder of delay in title documents	2	5	\$1,250
		Failure to maintain records of title delivery/submission/document delays	2	5	\$1,250
		Charging processing fee without submitting title and/or registration documents to DMV	1	1	\$750
		Failure to maintain proper records	2	1	\$250
		Failure to furnish title within 90 days	1	1	\$1,000
		Failure to submit fees and application to DMV within 30 days	2	5	\$1,250
		Issuance of DMV Temporary Registration Permit prior to DEQ compliance	2	3	\$150
		Failure to furnish title within 90 days	1	1	\$1,000
Gresham Nissan Subaru Inc	Gresham				
Pacific Auto LLC	Woodburn				
Ronald James Judge	Portland	Acting as a vehicle dealer without a current dealer certificate	1	12	\$30,000
Douglas Walls	Troutdale	Acting as a vehicle dealer without a current dealer certificate	1	2	\$5,000
Seth Sonstein	Portland	Acting as a vehicle dealer without a current dealer certificate	1	8	\$20,000
Brian Carlsson dba Western Automotive Sheet Metal	Newberg	Conducting vehicle dismantling business without a current certificate	1	1	\$2,500

DMV will close office at Lloyd Center in January

The limited-service DMV office at Lloyd Center will close permanently as its lease expires in January.

The three DMV staff members who work there will be reassigned to other Portland-area DMV offices.

If you direct your customers or employees to DMV offices, please update that information.

The Lloyd Center DMV office will close permanently at 5 p.m. Friday, Jan. 13, so that DMV can remove its equipment and other material before the lease expires Jan. 31.

Three other DMV offices are within five miles of the mall, so it prompted DMV managers to think there may be a better and more cost-effective approach to provide services.

After considerable review of the options, DMV decided not to renew the Lloyd Center lease when it expires Jan. 31 and to reassign the three employees to nearby offices.

This will save about \$275,000 per biennium in facility-related expenses, but more importantly it offers several opportunities for even better customer service at the surrounding offices.

The decision to close the Lloyd Center office is the result of many changes in the way people do business at DMV over the years, as well as efforts to streamline state government services in today's economy:

- Transaction volumes have decreased significantly over the past few years, and the office doesn't provide the full range of DMV services.

- People can renew their vehicle registrations by mail, online or at DEQ stations in the areas that require emissions testing.

- Customers can file a change of address or notice of sale of their vehicle online at DMV.

- People also can download forms to do many other transactions by mail.

- Oregon driver licenses and identification cards now are valid for eight years rather than four, cutting in half the frequency that customers must come to a DMV office for a new photo and new card.

- Tougher identification requirements that Oregon has implemented in the past few years have made some driver license and ID card renewals more complex and therefore more easily done at full-service offices.

- In these economic times, both businesses and government agencies are looking for ways to streamline services and become more efficient.

- Three of the original seven limited-service offices were closed in 2000 because of significant budget reductions and the changes in how DMV delivers services.

– Michelle Howard
DMV Field Services